

Tamworth and Lichfield Joint Waste Service

DRY RECYCLING SERVICE UPDATE

working
together } for a
greener future

Lichfield District Council and Tamworth Borough Council

What the new service entails

- ▶ Introducing blue bag for majority of properties across both authorities for paper and card
- ▶ Approx. 3000 properties in rural/hard to reach getting a purple bin for paper and card and having 4 weekly collections, blue bin one fortnight, purple bin the other
- ▶ Round review to incorporate the large number of new builds and planned new builds

Key Outputs Update

Output	Update
Procurement of bags, bins and twin pack trucks	Completed, bins delivered, first lot of bags delivered, trucks started to arrive
Finalise arrangements for disposal contract	Completed
Recruitment of additional staff	Drivers recruited, interviews for the loaders were this week so should be in post in next couple of weeks
Implementation Plan	Will update in later slides
Communication Plan	Will update in later slides
Develop the policies and procedures and amend on line process to accommodate changes	In progress
Operational plan	Round reviews completed, rotas in place
Secure storage facilities for bins/bags and develop delivery arrangements	Bins at depot, bags at farm in Wall, vans ordered, rota prepared

Key Outputs Update

Outputs	Updated
Training of staff	Training plan produced and has commenced
Arrangements for collecting unwanted blue bins	To be developed in accordance with available resource
Risk assessments and safe systems of work	These have been done and in the process of sharing with staff as part of the training they are receiving
Consultation with the workforce	New rounds created, round packs put together and being distributed to staff in crew meetings

Implementation Plan

Date	Action	Update
14 th March 2022	<ul style="list-style-type: none">• Receive paper/card bins for rural properties	<ul style="list-style-type: none">• Completed
18 th March 2022	<ul style="list-style-type: none">• Post personalised letter to the residents of multi occupancies excluded from start of new recycling service	<ul style="list-style-type: none">• Letters sent to print house for posting
21 st March 2022 Page 7	<ul style="list-style-type: none">• Receive first delivery of bags• Post warm up letter to rural properties	<ul style="list-style-type: none">• First delivery received• Letters sent to print house and posted
28 th March 2022	<ul style="list-style-type: none">• First Twin Pack truck received• Post personalised warm up letter to residents regarding change of service to include bags• Post personalised letter to properties who have day change because of house building programme in both districts	<ul style="list-style-type: none">• Letters sent to print house for posting• Letters sent to print house for posting

Implementation Plan Update

Date	Action	Update
31 st March 2022	<ul style="list-style-type: none">Start hire of delivery vans for bags and bins	<ul style="list-style-type: none">Vans on order
4 th April 2022	<ul style="list-style-type: none">Introduce required day changesStart collecting from new recycling rounds using existing methodology to get used to new roundStart multi occupancy roundsStart delivery of bins to rural properties with leaflet/calendar	<ul style="list-style-type: none">Round reviews done and on our incab systemRotas prepared, staff recruited Leaflets and bins ready to go
8 th April	<ul style="list-style-type: none">Completion of Twin Pack delivery programme	<ul style="list-style-type: none">On track
15 th April	<ul style="list-style-type: none">Complete delivery of bins to rural properties with leaflet/calendar	

Implementation Plan Update

Date	Action	Update
18 th April 2022	<ul style="list-style-type: none">• Commence dual stream collections to the rural properties• Start bag deliveries to rounds 1-4 with leaflet and bin sticker	<ul style="list-style-type: none">• Leaflet and sticker have gone to print
20 th April 2022	<ul style="list-style-type: none">• Complete bag deliveries to rounds 1-4 with leaflet and bin sticker	
2 nd May 2022	<ul style="list-style-type: none">• Commence dual stream collections to rounds 1-4• Commence amnesty for rounds 1-4• Start bag deliveries to rounds 5-7/8 with leaflet and bin sticker	<ul style="list-style-type: none">• Amnesty tags designed and sent for print
9 th May 2022	<ul style="list-style-type: none">• Final delivery of bags expected	

Implementation Plan Update

Date	Action	Update
13 th May 2022	<ul style="list-style-type: none">• Complete bag deliveries to rounds 5-7/8 with leaflet and bin sticker• End of amnesty for blue bins containing wrong materials rounds 1-4	
16 th May 2022	<ul style="list-style-type: none">• Commence dual stream collections rounds 5-7/8• Commence amnesty for rounds 5-7/8	
3 rd June 2022	<ul style="list-style-type: none">• End of amnesty for blue bins containing wrong materials round 5-7/8	
4 th July 2022	<ul style="list-style-type: none">• Earliest start date for introducing multi occupancy properties onto dual stream collections	

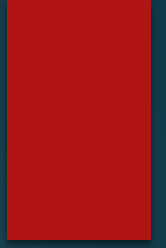
Communications strategy

- ▶ Variety of communication channels:
- ▶ Direct to residents - Warm up letters, leaflets, stickers on the bins
- ▶ Press releases, social media, website, short film
- ▶ Letters to landlords/management companies
- ▶ Training for Joint Waste staff
- ▶ Briefings for customer services staff

Key messages

- ▶ How the new service works – what goes in what container, how to present your bin/bag
- ▶ When the new service starts – what to do once you get your new bin/bag
- ▶ Why the service has been changed
- ▶ What are the benefits of the new approach

Any Questions



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